



Springfield Dog Care Application Form

Welcome to Springfield dog care! Our goal is to provide a fun, safe and active environment for your pets to spend the day. Before we assign your dog to a specific dog care group we need some information from you about your pet and his/her behaviour, it is important that your answers are honest.

Pets name:

Date Enrolled (Filled in by Springfield staff)

Owner details

Title: Mr/Mrs/Miss First Name: Surname:

Address: Postcode:

Home Phone: Work Phone:

Mobile Phone: Email:

Emergency Contact: Relation to yourself:

Telephone:

***Your emergency contact should be able to make decisions for you in the event you cannot be reached*
(please do not provide the name your Vet for this)**

Pet Information

Name: Breed: DOB:

Age Gender: M/F Size: Small/Medium/Large

Colour..... Microchip Number:

For how long have you owned your Dog: Years..... Months

From where did you get your Dog: Adopted (History)

Any Lumps / Scars

Is Your Dog Neutered/ Spayed **Yes/No** Neutered / Spayed Age

Vet Information

Name of Veterinary Surgeon:

Address of Practice:

Telephone Number:

Who are you insured with

Please give details of any Medication your dog may be on

.....

Do you wish us to administer medication through the day ?

All dogs must have current vaccinations or up to date titre testing. All owners **must provide** veterinarian vaccine (Distemper, Hepatitis, Parainfluenza and Parvovirus. All dogs must receive the Bordatella (kennel cough) vaccination. All dogs must wear a collar with a nametag on it.

Vaccinations

Date the Standard booster (DHPP)

Date of Bordatella (Kennel Cough)

Date of last Flea / Tick Prevention

Flea / Tick Prevention Method

Date Last Given	Date Due

You must maintain flea and worm treatments, as it is essential in this environment that your dog is well protected.

PLEASE ENSURE THAT YOU BRING YOUR DOG'S VACCINATION RECORDS WITH YOU WHEN YOU ATTEND FOR YOUR ASSESSMENT VISIT OR E- MAIL THEM IN.

.....

Has your dog ever had major surgery? If yes, is it something we should be concerned about?.....
(Please give details)



Health

Please provide us with all the appropriate details whilst providing as much information as possible.

Does your dog have any pre-existing or current health conditions **Yes / No**

If yes, please provide details

Has your dog been ill in the last 30 days? **Yes / No**

If yes, please provide details.....

Has your dog ever had a seizure? **Yes / No**

Does your dog have any allergies **Yes / No**

If yes, please provide details

Does your dog have hip dysplasia? **Yes / No**

Please provide details of any restrictions that need to be placed on your dog's activities or movement's

Does your dog enjoy being brushed? **Yes / No**

Does your dog have any sensitive areas on his/her body? **Yes / No**

If yes, please provide details.....

Does your dog have any physical limitations that need special attention or that may prevent certain types of activities? **Yes / No** Provide details

Behaviour

How does your dog behave around the following?

	Poor	Fair	Good	Excellent
Male Dogs				
Female Dogs				
Puppies				
Men				
Women				

	Yes	No	Give Details
Has your dog ever bitten someone or another dog			
Has your dog ever snarled at someone or another dog			
Can your dog share his/her toys with other dogs			
Does your dog let you remove toys from its mouth			

What commands does your dog respond to?

	Always	Usually	Needs Work
Sit			
Stay / Wait			
Down			
Come (Recall)			
Fetch			
Drop / Leave			

Behaviour

Has your dog ever participated in daycare before? **Yes/ No** If so, where?.....

Is your dog toilet trained? **Yes/ No**

Has your dog ever received any formal training? **Yes/ No**

Do you Have Any Other Pets **Yes / No** How Many What Kind:

Does Your Dog Get Along With Other Pets **Yes / No**

Does your dog suffer with separation anxiety? **Yes/ No**

Do they become destructive or stressed when they are without you for lengthy periods of time Yes/No

What calms your dog down when they're stressed?

Does your dog Bark Excessively? **Yes/No**

If any, what are your dog's fears?

Is your dog anxious/frightened around noises, actions or objects? If yes please detail:

.....

Does your dog behave differently when on or off a lead? **Yes/ No** If yes please give details:

.....

Has your dog ever bitten or growled at a person or another dog?

How do they sleep? (eg crated, with you, lights on off etc)

Anything else we may need to know?.....

.....

Visitors and Strangers

Help us understand how your dog reacts:

How often do you have visitors to your Home? **Daily / Weekly / Monthly**

How does your dog react to known visitors in your home?

How does your dog react to strangers in your home?

Does your dog run free in your home when you are not there? **Yes / No**

How many times a day is your dog walked?times a day, for.....mins/hours

When on a walk, how does your dog react when encountering other dogs?

What type of games does your dog play with other dogs?

Are there any breeds or traits your dog dislikes?

Has your dog ever been in a dogfight? **Yes/ No**

If yes were any injuries occurred **Yes/no** If yes please give further details:

.....
.....

Food and Play:

While in Daycare, will your dog Require Feeding? **Yes/No**

Type and Quantity of food (Food needs to be provided by yourself):

.....

Is your dog possessive over food? **Yes/No** Is your dog allowed treats? **Yes/No**

Any known food allergies?

.....

What type of toys does your dog play with?

What games does your dog enjoy playing with you?

Is your dog happy to share toys with other dogs? **Yes/No**

Does your dog allow you to remove objects from its mouth? **Yes/No**

Does your dog enjoy playing with other dogs of various breeds and sizes? If not then please state:

.....



If there is any additional information you feel we need to know about your dog then please detail below:

.....
.....
.....
.....

Drop-off/Pick-up information

Please list any individuals you plan on having pick-up your pet (please note: only these people will be permitted to leave the facility with your dog unless we are notified otherwise and they must have valid identification if they do not regularly pick up):

Please provide a password which will be given by any individual collecting your dog.....

Please list any individuals who are **NOT** permitted to pick up your pet

.....

What time do you plan to typically drop-off/pick-up your pet (this is just a rough estimate as to when we should expect you)?

How did you hear about us?.....
.....
.....



Terms & Conditions

As a Day Care and Boarding service for dogs, we ask you as the client to adhere to the following conditions:

1. Springfield Dog Care (DC) reserves the right to make or change minor points or amendments in this agreement without notice to you, and to notify you by posting an updated version of these Terms on the website (www.springfielddogcare.co.uk) at which point they will become immediately effective.
2. I understand that, under the Control of Dogs Act 1992, **my dog(s) must wear a collar and an identity tag and must be microchipped.**
3. I understand that my dog must have **up-to-date vaccines** and that vaccination certificates or titre testing must be provided to Springfield DC and any updates and/or changes on the vaccination certificates should be notified to the Centre Manager as soon as possible.
4. I agree to **worm and de-flea** my dog(s) regularly as per recommended schedules.
5. I understand that **my female dog, must not attend day care if she is on heat. Male dogs over about 12 months who are not neutered will be considered on a case by case basis but will not be suitable for day care if they exhibit any inappropriate behaviours such as aggression or habitual territory marking. Please read our "Neutering Policy" document for full details which can be found on FAQ section of the website or is available in hard copy on request.**
6. I understand that my dog will be in an open play area and off the lead in suitable areas. I understand that during **normal dog play and agility, dogs may sustain slight injuries.** All dog play is monitored at Springfield DC to avoid injury, but scratches, punctures, torn ligaments and other injuries may occur despite the best supervision.
7. I understand that even if my dog is vaccinated against Bordetella (Kennel Cough) there is a chance that my dog can still contract Kennel Cough. **I agree that I will not hold Springfield Dog Care Ltd responsible if my dog contracts Kennel Cough** while attending Springfield DC and I will comply with the prevention of cross-infection policy.
8. I agree to **notify Springfield DC of any infectious or contagious disease that my dog has been exposed** to or is affected by and agree to the Springfield Dog Care Cancellation Policy and Prevention of Cross Infection Policy and these policies have been issued in writing to me.
9. I agree to **notify Springfield DC of any changes** regarding my personal contact details.
10. I agree to **notify Springfield DC of any changes regarding my dog's behaviour, training needs, health issues** and/or any other relevant details that might affect my dog under the care of Springfield DC.
11. I understand and agree that **my dog(s) will be re-assessed for Day Care at the current Day Care re-assessment fee** if he/she has not used these services for 12 months since their last stay with us.
12. **I understand that I am responsible for any harm caused by my dog at Springfield DC whether to dogs or other patrons or staff.** I shall indemnify and hold Springfield DC harmless against any claims made against Springfield DC or losses or damages of any kind suffered as a result of my dog. I understand and agree that in admitting my dog to Springfield DC, that the staff has relied on my representation that my dog is in good health and has not harmed or shown aggressive or threatening behaviour towards any person or any other dog. **I understand and acknowledge that Springfield DC Strongly recommends for my dog(s) to be covered by Third Party Liability Pet insurance and general Pet Insurance; such insurance(s) will be required should my dog(s) a) requires life threatening emergency veterinary care with your permission via our approved Vet, b) injures another person, c) injures another dog or, c) damages property while at Springfield DC. I also understand and agree that if my dog(s) are not covered by Third Party Liability Pet insurance and general Pet Insurance, I will be responsible for covering the expenses specified above and any additional expenses arising from damages caused by my dog to other persons, other dogs and property while at Springfield DC.**
13. **If my dog requires medical care I understand that Springfield will first contact my usual vet but agree that they may contact their own vet if mine is not available and in either case I shall be responsible for the costs.**
14. To ensure my dog's wellbeing, I agree to him/her going into the quiet area for rest periods when necessary.
15. Although we make every effort to provide dogs with enclosed, safe spaces, we cannot guarantee a dog will not escape from our premises. The fencing installed at our centres is at a minimum height of 6 feet. If your dog tends to jump fences, you assume all risks of bringing him/her to our premises and release Springfield DC, its owners, employees or agents of any liability or any damage whatsoever arising from the fencing provided at our centres.

15. Springfield DC reserves the right to withdraw any current promotions, deals, offers or discounts at any time.
16. By becoming an Springfield Day Care user **you agree and give Springfield DC consent to store yours and your dog(s) personal details provided to us by you via the Day Care registration form.** Springfield DC will never pass on or sell your personal information. Your membership information is stored in a secure database and we use this data for you and your dog(s) to gain access to our centre and to administer your membership account. At Springfield DC we take your privacy seriously and will only use your personal information to:
- o Administer your membership account.
 - o Provide you with the services you have requested from us.
 - o Ensure you gain access to our facility.
 - o Ensure all dogs in our centre enjoy a safe stay.
17. **Consent:** I the undersigned parent/ dog owner or guardian/participant do hereby grant authority to the staff at Springfield Dog Care Limited to render a judgement concerning veterinary care in the event of an accident or illness during my absence. I do hereby authorise Springfield Dog Care and its assigns to utilise any and all photographs, pictures or other likenesses of me or anyone/dog assigned guardianship to me, as they deem appropriate in its promotional materials , social media or team films.

DAY CARE 3-STRIKE POLICY

At Springfield DC, we pride ourselves in providing a safe, stable and caring environment that looks after the wellbeing of every dog in our care and our team. Additionally, we need to ensure dog owners are aware that, as a professional organisation, we have a set of policies in place that ensure not only the well-being of dogs, but also our team and our business in general. With this in mind, from July 2019 we will be implementing a 3-Strike Policy for Dog Day Care.

The 3-Strike Policy for Dog Day Care is designed to spot, identify and adjust unwanted behaviours and patterns in dog owners that do not follow the:

- o Day Care Terms and Conditions.
- o Day Care Prevention of Cross-infection Policy.
- o Day Care Feeding Policy.
- o Day Care Cancellation Policy.

Additionally, we want to remind dog owners that, in order to continue upholding our excellent safety record we will continue to monitor and record any issues, and behaviour patterns for all the dogs in our care. **The objective of this policy is to make our Dog Day Care a safe, comfortable and happy place for ALL dogs and ALL staff.**

What warrants a strike?

Serious aggression from a dog toward other dogs/people.
Dogs that bully and/or harass other dogs on a continuous basis.
Dogs that present excessive and out of control barking.
Disruptive and out of control dogs that do not listen to staff instructions.
Dog owners that fail to follow our team feedback/instructions.
Dogs with issues over resources (possessiveness over toys/treats/people).
Dog owners that do not follow our Day Care Terms and Conditions.
Dog owners that do not follow our Day Care Prevention of Cross-infection Policy.
Dog owners that do not follow our Day Care Feeding Policy.
Dog owners that do not follow our Day Care Cancellation Policy.

If you or your dog present a behaviour that warrants a strike, you will be verbally informed by our staff (this will also be recorded in writing) and given sufficient time to amend any issues.

If you or your dog keep presenting any of the issues that might warrant a strike, you will verbally be informed and said strike will be recorded in our electronic database system as well as in writing.

Should our team deem it necessary, a consultation with a qualified dog trainer and/or behaviourist can be arranged if you request it.

Thank you for your understanding and for helping us to make our Dog Day Care a safe and happy place for all dogs!

I certify that I have read, understood and accept the terms and conditions set forth in this service statement.

Print Name _____

Signature _____

Date _____

